Communicating sustainability to children: an exploratory study on sharing sustainability through fashion retail third places



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Introduction



Title: Communicating sustainability to children: an exploratory study on sharing

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RESEARCH IN PROGRESS

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RESEARCH QUESTIONS



RQ1: How aware are children about sustainability and specifically fashion sustainability?

RQ2: How suitable are retail third places for educating children about sustainability?

RQ3: How can sustainability awareness be improved through third places in children's retail settings?



Literature Review

Sustainability awareness

• Children & Education

Fashion Retail Third Places



Sustainability awareness

- Fashion industry is clearly one of the industries that has been linked to the exploitation of both resources and people
- Academic literature on sustainability is extensive

 (Aguilera et al., 2007; Bansal and Roth, 2000; Carter and Rogers, 2008; Elgin, 1993; Gupta et al., 2019; Mutum et al., 2019; Prothero et al., 2010; Seuring and Muller, 2008; Walton et al., 1988)
- An so they are studies that focus on understanding sustainable consumption and consumer's attitudes towards it

Aitken et al., 2017; Alfred and Adam, 1980; Bonini and Oppenheim, 2008; Cowe and Williams, 2000; Davies and Gutsche, 2016; Hosseiunpour et al., 2016; Howard and Nelson, 2000; Kilbourne et al., 1997; Kim et al., 1998; Nicholls and Lee, 2006; Ritch, 2020; Ritch and Brownlie, 2016; Robins and Roberts, 1998; Taylor and Tilford, 2000; Tey et al., 2018)

• Whilst, children as sustainable consumers are starting to gain scholarly attention, it is still a burgeoning area of research

(Donovan, 2016; Heo and Muralidharan, 2019; O'Neil, 2017; Ritch, 2015, 2019; Su et al., 2019; Watkins et al., 2019).





Of particular interest to this study, is the conundrum of how attitudes towards sustainable products are translated into actual consumption

the ethical purchasing gap

(Kim et al., 1998; Nicholls and Lee, 2006)

which is pronounced in the context of fashion

(Bray et al., 2011; Joergens, 2006; Joy et al., 2012; Niinimaki 2010; Ritch, 2020).

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Researchers agree that the confusion around what sustainable fashion means favours this gap

(Henninger et al., 2016; Reimers et al., 2016).

Therefore, an increased knowledge of sustainable issues can be fostered by greater education levels

(Do Paço and Raposo, 2010).



Existing studies suggest that information positively drives consumer behaviours, and a lack of knowledge is a restraint

(Connell, 2010; Hill and Lee, 2012; Hwang et al., 2015; Rothenberg and Matthews, 2017).

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Children & Education

- Education as a powerful tool for achieving sustainable societal change
- Early childhood is the most suitable stage to learn about sustainability
- Early education in sustainability may have a long-lasting effect for life



Importance of communicating sustainability to fashion children consumers in retail stores

Scholars assert that the existence of barriers often make it difficult for retailers to convey convincing communication about sustainability to consumers

Harris et al., 2016; Henninger, 2015; Mick et al., 2011; Wilber and Pasricha, 2017

No matter how much effort is made upstream in the supply chain, if the **focus** on **price**, **product and store attributes is lost**, the final consumer will not be motivated to purchase sustainable fashion

(Aitkin et al., 2017; Beard, 2008; Niinimaki, 2010; Ochoa, 2011)



Suitability of retail third places as conduits of sustainability communication and consequently improve children's attitudes towards sustainability.



The conception of third places

Was developed within a sociological context as spaces where "individuals can freely gather, exchange ideas and socialise"

(Oldenburg, 1999, p.15)

Third places were perceived as somewhere:

- that is not home --> the first place
- or work --> the second place

Comfortable place to relax and meet people

Third place typology (Crick, 2011) beyond the traditional form to include



Commercial (consumption focused, encouraging customers to spend more time and money within a space

Spectacular (experiential centred, fulfilling emotional consumer needs with a space

Hybrid (convergence of traditional and commercial third places accelerated by technology



Extant research has focused on exploring different forms of third places

(Crick, 2011; Laing and Royle, 2013; Rosenbaum, 2009)

it has only recently been applied in a fashion context

(Alexander, 2016, 2019; Manlow and Nobbs, 2013; Nobbs, 2014)

There is no known scholarly research on third places within children's retail environments

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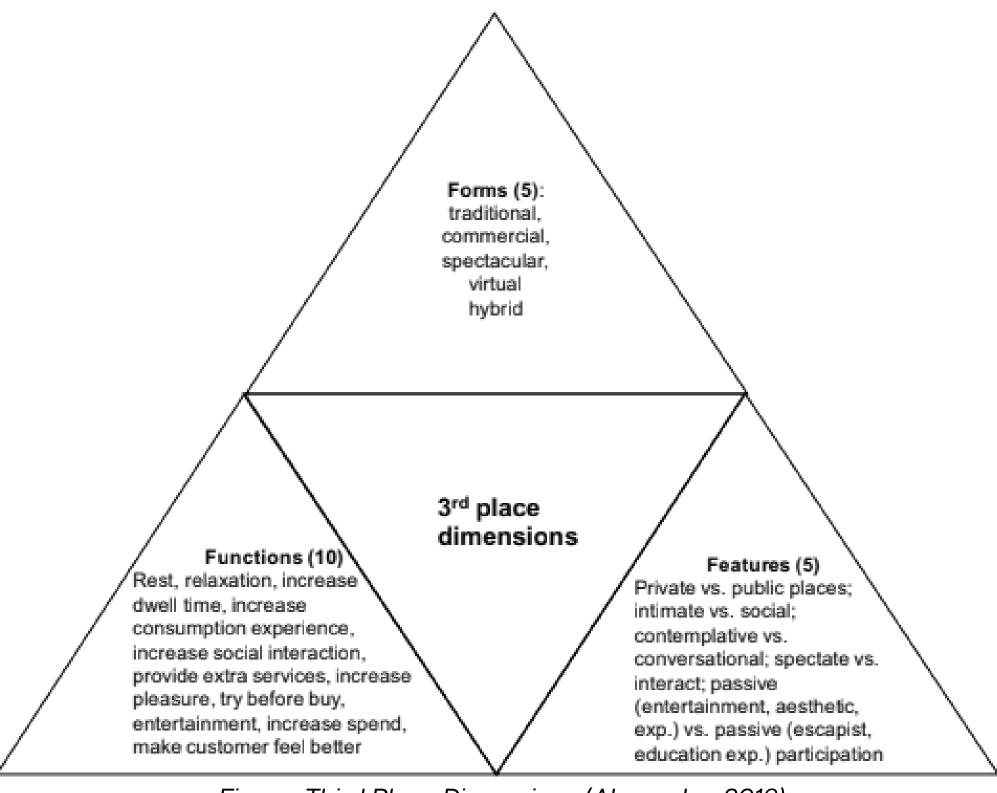


Figure: Third Place Dimensions (Alexander, 2016)



Ayadi and Cao (2016) found that store atmospherics

- they positively impact children's exploration of the store
- contribute to them staying longer and revisiting the store

Children value stores that provide educational workshops, opportunities to play, learn and have fun

Feenstra et al.'s (2015)

Education is often most effective outside the confines of a traditional classroom, using innovative ways that 'speak from' a fresh vision of fashion, such as competitions and workshops

(Fletcher, 2010, p. 158).



This paper responds to the scholarly **call** for **further research** into **sustainability** and **children** through the conjoint lens of **sustainability awareness** and third places to foster **sustainable education**

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Physical store children's third Third Place functions, place (Alexander, 2019) features - enabling movement through sustainability attitude stages **Figure: theoretical framework** Sustainability attitudes stages informed by educational third places aimed at children (adapted from McNeill and Moore, 2015 and Alexander, 2019)

Stage 0 - Incorporative

No awareness Out of sight, out of existence

Stage 1 - Impulsive

No awareness but has capacity for Knowledge around issue

Stage 2 - Imperial

Need concrete ideas/examples of environmental / social impact Focuses on inmediate effect, no future Focus on impact and implications for self Believes individual has no control

Stage 3 - Institutional

Individual has clear sense of beliefs;
Complex cognitive processing of issues;
Can critically examine ideas conflicting with own;
Can critically examine own motivations/feeling
Individually assumes responsibility for actions;
Has complex ideas and values linked to personal political ideologies;
Skeptical of industry and govt. level of concern

Stage 4 - Interpersonal

Can process abstract environmental concepts if presented to them;

Desire to be a good citizen; not exclusevely self-focused;

Identifies world as connected environment;

Emphasis on impact on community/family;

Uncomfortable going against mainstream views;

Concerns with what others think;

Believes individual has little control or influence



A **multi-methods** qualitative research design was applied, normally associated with interpretivist studies

Through triangulation (Webb et al., 1966), the combination of

- non-participant observations and;
- 4 focus groups (12 to 16 years old)

enabled more reliable results to be achieved, to enrich the explanation of the studied phenomenon and respond to the research questions that ensued from the literature (Tashakkori and Teddlie, 2010).



Thank you!

I am open to your comments and suggestions!